

Tetra Series WTS230 Software Release Note

Version: V600 R4

Release Date: 28th July 2025

Supported Devices

| Model | PCI | Software Version |
|-----------|-----|------------------|
| Move 5000 | V6 | IM5000-SKY-A6600 |
| Desk 5000 | V6 | ID5000-SKY-A6600 |
| Desk 1600 | V6 | N/A |
| Move 5000 | V5 | IM5000-SKY-A5600 |
| Desk 5000 | V5 | ID5000-SKY-A5600 |
| Move 2500 | V5 | IM2500-SKY-A5600 |
| Desk 3200 | V5 | ID3200-SKY-A5600 |
| Lane 3000 | V5 | IL3000-SKY-A5600 |

○ Important V4 terminals are *not supported* by this release.

If you attempt to upgrade a V4 terminal to this release, the terminal will not logon and will display the following error message: **PHONE HELP DESK**

Please ensure you only upgrade supported terminals. For assistance, contact Technical Support

K Enhancements & Fixes

MAN PAN Fix

 Resolved an issue where surcharging was not available when processing MAN PAN transactions.

Terminal Support for Remote Nitro Disable

 We have introduced the ability to remotely deactivate Nitro functionality on terminals. This enhancement streamlines device management and improves operational flexibility. Refer to our Remote Nitro Deactivation Guide for more information.

Web Applications

• Issues with Web Application on the PCI V6 terminals have been addressed

☑ Slow Printing Issue

 Addressed and resolved an issue where terminals experienced slow printing.