Skyzer

Subject: AliPay WeChat & CentraPay Processing Issue

Bulletin No: 34

Hardware: Web Apps

Bulletin Date: 27 May 2025

Effective Date: 28th May 2025

Software Version: V32

Bulletin Message:

This release addresses the inability to process AliPay, WeChat Pay and CentraPay transactions.

The issue was caused by a background update in our infrastructure that affected communication.

The impact of this update has resulted in a configuration update to our current Web Application resulting in the release of V32

The download time is under 5 minutes.

IMPORTANT
Please be advised that as cache values are getting cleared after installation, the Config ID, and Access ID will need to be re-entered into the terminal.

Once correctly entered, press the ENTER key to save the changes.

Restart the terminal by pressing and holding down the CLEAR and FUNC key together for 4 seconds so that the SkyzerConnect changes can take effect and sync up with Worldline application

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