

Subject: Important Clarification: SUNMI P2 Cradle – Ethernet & USB Functionality

Bulletin No: 35

Hardware: SUNMI P2

Bulletin Date: 10 Feb 2026

Effective Date: 10-Feb-26

Software Version: All

Bulletin Message:

Please note the following important points

Ethernet Connectivity

- The Ethernet connection is only active while the SUNMI P2 terminal is physically docked in the cradle.
- Once the terminal is removed from the cradle, Ethernet communication immediately stops.
- When undocked, the terminal will automatically switch to Wi-Fi for network connectivity.
- The cradle does not provide Ethernet pass-through or continuity when the terminal is lifted.

USB Ports on the Cradle

- The USB ports on the cradle are not supported for interface or peripheral integrations.
- These USB ports cannot be used for connecting external devices (e.g. scanners, printers, POS integrations).
- Any required integrations must be supported directly on the terminal itself and within approved configurations.

Key Takeaway

- The SUNMI P2 cradle should be considered a charging and fixed-placement accessory only.
- It is not a full docking station for wired integrations or peripheral connectivity.

We recommend ensuring this behavior is clearly communicated to merchants during sales discussions to avoid incorrect expectations or deployment issues.

