Description:

At idle, the terminal becomes unresponsive for a time period of approx 1 minute.

Impact:

The terminal is unable to process transactions and key presses are ignored.

Resolution:

A reset of the Pure Commerce DCC application will correct this issue. Please follow the steps below.

- Press **FUNC** Key

- Key in **3025706** followed by the **ENTER** key

- Press **ENTER** at **RESET MERCHANT CONFIG** to reset the terminal