

Subject: Terminal Unresponsive

Hardware: All

Bulletin No. : 7 Date: Sep 6, 2017

Software: 2015 - 108

Effective Date: Immediately

Description:

At idle, the terminal becomes unresponsive for a time period of approx 1 minute.

Impact:

The terminal is unable to process transactions and key presses are ignored.

Resolution:

A reset of the Pure Commerce DCC application will correct this issue. Please follow the steps below.

- Press **FUNC** Key
- Key in **3025706** followed by the **ENTER** key
- Press ENTER at RESET MERCHANT CONFIG to reset the terminal

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