

Subject: Terminal Unresponsive

Hardware: All Software: 2015 - 108

Bulletin No.: 7

Date: Sep 6, 2017

Effective Date: Immediately

Description:

At idle, the terminal becomes unresponsive for a time period of approx 1 minute.

Impact:

The terminal is unable to process transactions and key presses are ignored.

Resolution:

A reset of the Pure Commerce DCC application will correct this issue. Please follow the steps below.

- Press FUNC Key
- Key in 3025706 followed by the ENTER key
- Press ENTER at RESET MERCHANT CONFIG to reset the terminal