Skyzer

Subject: Changes to Hospitality Completion Threshold

Bulletin No: 31

Hardware: All Tetra

Bulletin Date: 26th October 2023

Effective Date: Immediately

Software Version: All

Bulletin Message:

In order reduce fraud, earlier this year Worldline made an update in their production environment to the Final Completion threshold.

Final completions greater than 15% of the Initial Authorisation, will declined "Invalid Transaction"

The only way to increase the overall completion amount by greater than 15% of the initial Authorisation, is to process **TOP-UP** Transactions.

There are no limit to the number of **Top-up** Transactions but the overall value of the **Authorisation** and subsequent **TOP UP** transactions must not be more than 15% of the combined amounts

Please see the examples below:

Authorisation	$100.00
Top-up	$ 50.00
TOTAL	$150.00
15%	$ 22.50
MAX Completion Amount	$172.50

Authorisation	$100.00
Top-up	$ 50.00
Top-up	$ 50.00
TOTAL	$200.00
15%	$ 30.00
MAX Completion Amount	$230.00