Subject:

Hardware:

Software:

Effective Date:

Please read the following intermittent issues and actions

ISSUE	ACTION
Terminal displays "Synchronisation Error"	Press the any Key and proceed with transaction
PINPad flashes "Welcome Screen"	No action required - proceed with transaction
Terminal & PINPad screens go white	No action required - proceed with transaction
Terminal and PINPad get stuck on re-boot	Reboot the terminal again

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www.skyzer.co.nz
+64 9 259 0322

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